

- Condé Nast Johansens Awards for Excellence – **Shortlisted in Top 3 for Best Urban Hotel** - 2021
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 28 in Top 40 Hotels in London** - 2020
- Condé Nast Johansens Awards for Excellence - **Voted Best for Service in the UK & Ireland** - 2020
- Luxury Travel Advisor's Awards Of Excellence - **Malcolm Hendry: Top General Manager Worldwide** - 2019
- Sustainable Restaurant Association - **Food Made Good 1 Star Accreditation** - 2019
- Condé Nast Johansens Awards for Excellence - **Voted Best for Service in the UK & Ireland** - 2020
- Condé Nast Traveler Readers Choice Awards - **Voted No. 29 in the Top 40 Hotels in London** - 2019
- Afternoon Tea Awards - **'Commended' Awards of Excellence** - 2019
- AA - **Rosette** - The Curry Room - 2019
- Travel + Leisure 'World's Best' Awards - **Voted No. 9 in Top 10 City Hotels in London** - 2019
- Travel Marketing Awards - **Runner Up in the Brand Relaunch category for The Rubens at the Palace** – 2019
- AA - **Two Rosettes** - The English Grill - 2018
- AA Hotel Rating Scheme - **Awarded Five Stars** - 2018
- Condé Nast Traveler Readers' Choice Awards - **Voted Number 15 in the Top 40 Hotels in the UK** - 2018
- U.S News & World Report Best Hotels - **Ranked No. 51 in London** – 2018
- U.S News & World Report Best Hotels - **Ranked No. 67 in England** - 2018
- U.S News & World Report Best Hotels - **Ranked No. 774 in Europe** - 2018
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 16 in the Top 40 Hotels in London** – 2017
- Travel + Leisure 'World's Best' Awards - **Voted No. 9 Top Hotel in London** - 2017
- Family Vacation Critic – **Named a Family Vacation Critic Favorite** - 2017
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 12 Top Hotels in London** – 2016
- TripAdvisor - **Certificate of Excellence for The Library Restaurant** – 2016
- TripAdvisor - **Certificate of Excellence for The Old Masters Restaurant** - 2016
- TripAdvisor Hall of Fame - **Entered for achieving the Certificate of Excellence for the fifth consecutive year** - 2015
- Travel + Leisure - **World's Best 500 Hotels** – 2015
- Green Tourism Awards - **Silver Level** - 2015
- Sustainable Restaurant Association - **Awarded Two Star Sustainability Champion** - 2014
- Condé Nast Traveler Readers' Choice Awards: **Best Hotels in the British Isles: Readers' Choice Awards Voted Number 5** - 2014
- Travel + Leisure - **World's Best 500 Hotels** – 2014
- AA - **Deluxe Four-Star** rating

“Luxurious but friendly”

– The Times

“Excellent service with a personal touch”

– Where London

“Perfectly located...outstanding personal service”

– Grand Rapid Press